

Winnefox Library System Annual Plan 2003 Executive Summary

The Winnefox Library System (WLS) is mandated to submit an annual plan of service and budget to the Department of Public Instruction, Division for Libraries, Technology, and Community Learning by October 15th of each year. The following plan provides compliance for this mandate as well as a blueprint for system activities.

WLS provides a full range of support services to member libraries including:

- Reference referral and interlibrary loan
- In-service training for member library staff
- Delivery of materials routed between libraries
- Professional consulting
- A plan of service to users with special needs
- Coordinated planning with other types of libraries
- A library technology and resource sharing plan

In addition, WLS is mandated to keep membership agreements between individual libraries and counties up to date and to monitor compliance with statutory requirements for system membership. The annual plan must certify compliance with these mandates.

The first section of the *Annual Plan* consists of a state supplied form on which to supply information regarding the mandates listed above as well as a general description of the needs of the system, demographics, and the planning process.

The second section of the *Plan* consists of a list of priorities the system will address in the coming year along with the activities it will carry out in order to further system development. This section is organized along the same lines as the program budget that is attached at the end of the *Plan*. The priorities were identified through regular discussion between system staff and member library directors at each county's Library Advisory Committee (LAC) meetings, regular meetings of directors concerning the shared automation system, workshops, and other opportunities to discuss concerns.

The major priorities revolve around four areas: technology, training, advocacy, and funding. Though Winnefox supports library and information technology that is close to the cutting edge, further development of these services is essential for member libraries. Training is needed not only to keep pace with technology, but in basic areas of library management such as budgeting and financial record keeping. In the tough economic climate we are experiencing in the state, both the member libraries and the system itself need strong advocates for adequate funding. In order to maintain current services and continue to facilitate the development of our member libraries, the system is being forced to look at funding in new ways in order to cope with the continued deterioration of funding from the state.

The Winnefox Library System Annual Plan 2003 List of Priorities and Activities

The Winnefox Library System drafts a plan of service each year to satisfy statutory requirements and to provide a blueprint for system activities for the coming year. The following is a summary of activities Winnefox will undertake in order to continuously improve services to our members. It is arranged according to broad programs as outlined by state mandates.

I. Technology, Reference and Interlibrary Loan Services

Priority: Improve the availability of reference services at member libraries.

Reference service has greatly improved at member libraries over the last several years because of access to electronic information through the Internet and via databases subscribed to or created by Oshkosh Public Library and Winnefox. Several activities will be undertaken in 2003 to continue to expand the range of information available to area residents through their local libraries.

Activity 1: Participate in the Wisconsin QuestionPoint Pilot Project (AskWisconsin) in order to offer live reference assistance via the Internet

Activity 2: Survey member libraries and examine database usage statistics to determine if the range of databases currently offered best meet the needs of member libraries and their patrons.

Activity 3: Increase the range of databases available to the public via member library web sites by bringing member library created databases on line.

Activity 4: Explore collaborative application for delivery of 211 services in conjunction with Information & Referral services.

Activity 5: Continue to educate member library staff on the availability of backup reference assistance from the resource library. Because of the number of new directors who have joined the system in the last three years, this service may be somewhat under utilized.

Activity 6: Participate in the state linked automated systems demonstration project.

Priority: Improve the availability of technology services and support at member libraries.

Activity 1: Migrate our current DRA Classic system to an upgrade DRA/SIRSI system during 2003.

Activity 2: Continue to support the participation of new libraries in the WALC computer consortium. We expect to have 28 of 30 libraries participating by the end of 2003 including Fond du Lac Public Library.

Priority: Develop better communications between system librarians providing reference & adult services.

Activity 1: Continue to hold quarterly discussions of needs/concerns/successes among reference & adult services librarians.

Activity 2: Develop an adult services section on the staff extranet.

Activity 3: Encourage the continued use of a WLS reference & adult services discussion list.

II. Delivery Service

Priority: Increase delivery service in order to shorten the turn around time from when a patron reserves an item not currently held at their home library to the time when the item may be picked up at that library from another Winnefox member. Increasing delivery service will also help lighten the loads in delivery vans that are now running close to capacity.

Activity 1: Explore dividing the current two delivery routes into three by adding an evening run. No library will receive an extra delivery, but by splitting the routes we may lighten the loads in the vans that are now often filled to capacity.

Priority: Increase administrative information available to system and member library staff and trustees by developing an "extranet" for the system and member libraries.

Activity 1: Post documents, policies, forms, and procedures manuals for easy access by system and member library staff.

Activity 2: Further develop trustee information resources for easier accessibility by system trustees.

Activity 3: Assist member libraries in developing their own extranets to improve staff communication.

III. Continuing Education and Consulting

Priority: Provide a variety of continuing education opportunities in sufficient quantity so that member library directors may complete all continuing education requirements for certification through Winnefox.

Activity 1: Offer at least 10 workshops in 2003 at a variety of locations throughout the system.

Activity 2: Winnefox staff will continue to survey member library staff to determine which potential workshop topics would fill the greatest need.

Activity 3: Winnefox staff will consider both the needs of experienced staff and those new to libraries when considering workshop topics.

Activity 4: Winnefox staff will continue to keep member librarians informed of continuing education activities offered by other providers.

Priority: Make sure that staffs at member libraries have the technical skills necessary to connect the public to electronic information sources. They must also have the skills necessary to make the most productive use of the staff extranet.

Activity 1: Provide small group, hands-on sessions that demonstrate new information resources and computer programs as they become available.

Activity 2: WLS and WALs staff will provide small group or one-on-one training at member libraries for those who need it most.

Activity 3: WLS and WALs will continue to explore low cost alternatives for training and provide online follow-up tutorials for some of the training we offer.

Priority: Continue to develop a relationship between Winnefox staff and member library trustees so that Winnefox may better serve the particular needs of trustees.

Activity 1: Winnefox will partner with the Outagamie Waupaca Library System (OWLS) to host at least three discussions of library issues for Trustees at varied locations in Winnefox and OWLS.

Activity 2: Winnefox will develop an orientation program for new member library trustees.

Activity 3: Winnefox will develop a series of information packets to be sent to member library boards as needed to assist them in dealing with issues such as budgeting, hiring a director, long range planning, etc.

Activity 4: Winnefox will provide on site consulting to member library boards upon request.

Activity 5: Winnefox will continue to partner with OWLS to produce the *Trustee Tales* newsletter.

Priority: Assist member library directors in developing the leadership skills necessary to guide the development of their local libraries.

Activity 1: Provide funds for at least one librarian from each member county to attend a leadership seminar.

Activity 2: Assist in the development of teamwork at the county level from within the local Library Advisory Committees (LACs).

Activity 3: Encourage member libraries to provide adequate compensation and recruit directors with an aptitude for leadership as vacancies occur.

IV. Library Services to Special Users

Priority: Assist local libraries in extending services to non-English speaking families moving into the Winnefox service area.

Activity 1: Assist local libraries in developing and presenting programs for non-English speaking children and families in order to promote family literacy.

Activity 2: Provide cultural sensitivity training to member library and system staff through workshops and improving partnerships with other groups serving emigrant groups.

Priority: Assist member libraries in making electronic information more readily available to individuals with disabilities.

Activity 1: Continue to use LSTA funds to purchase assistive devices and/or special software for public computers in member libraries. Use Winnefox computer support staff to install equipment.

Activity 2: Provide training to member library staff in the use of assistive devices/software.

Activity 3: Use Winnefox Public Information staff to publicize the accessibility of electronic information at member libraries. Publicity will target users with disabilities.

Activity 4: Stress ease of usability for those using assistive devices/software for the visually impaired when designing Winnefox and member library web pages.

V. Administration

Priority: Develop a strategic planning process for Winnefox based on the needs of member libraries as articulated in library/county level plans.

Activity 1: Study and summarize long-range plans of member libraries (if they exist). Identify areas of possible system support.

Activity 2: Initiate a pilot county level planning process in at least one county to both develop a county-wide service plan and individual library service plans.

Activity 3: Hold a focus group session(s) with library directors from pilot county(ies) to identify present and future needs on which to focus of system support for member libraries.

Activity 4: Review the long range plans developed for each county in 2001 to assess progress in meeting goals and determining if revisions are necessary.

Activity 5: Incorporate results into the *Winnefox Library System Long Range Plan* and a strategic action plan summary.

Activity 6: Consider alternatives for funding system services should state funding continue to decline.

Priority: Develop a comprehensive Winnefox service manual for member library staff to be made available in print and through the Winnefox extranet.

Activity 1: Department staff will create a written description of their services and instructions for making use of them.

Activity 2: Written service descriptions will be compiled and placed on the staff extranet.

IV. Collection Development

Priority: Assist member libraries in building collections of large print books and books on tape formerly provided by WLS rotating collections that were discontinued for budget reasons.

Activity 1: Provide selection support through WCTS by making member libraries aware of new releases and purchasing opportunities.

Activity 2: Assist member libraries in setting up member supported rotating collections to replace WLS rotations of large print.

Activity 3: Continue to support rotating collections of books on CD and DVD since these are still new formats for system libraries.

Activity 4: Encourage libraries to purchase their own DVDs and books on CD in anticipation of phasing out support in the future.

Activity 5: Support the creation of a member-supported DVD circuit to supplement the library's collections.

V. Direct Payment to County Non-Resident Users

Priority: Obtain full funding for reimbursement formulas for libraries where such funding does not exist.

Activity 1: Assist member libraries in providing regular reports to county boards informing them of activities and services provided to rural residents. Educate county boards on the value of libraries to their counties.

Priority: Begin investigating ways for counties and municipalities to fund shared services that Winnefox can no longer provide due to lack of support from the State.

Activity 1: Expand services funded through WCTS where appropriate.

VI. Library Services to Youth

Priority: Develop better communications between system librarians working with youth.

Activity 1: Continue to hold quarterly discussions of needs/concerns/successes among children's librarians.

Activity 2: Develop a youth services section on the staff extranet.

Activity 3: Encourage the continued use of a WLS youth librarian discussion list.

Activity 4: Hold at least one workshop on a youth service topic.

Priority: Provide support for programs targeting children and families at member libraries.

Activity 1: Coordinate all activity relating to children's summer reading programs including support material, performers, etc.

Activity 2: Encourage use of WLS marketing resources for children's programs beyond summer reading.

Activity 3: Develop contacts, in cooperation with local libraries, of community groups working with children and youth to foster greater collaboration in service provision and marketing.

VII. Public Information

Priority: Develop a network of system "friends of libraries" willing to assist with educating the public and elected officials regarding the goals and benefits of system services.

Activity 1: Gain assistance from member libraries in contacting those individuals who are interested in giving voice to their support for libraries and systems.

Activity 2: Develop informational material regarding the needs of libraries and systems to be distributed to library friends in print and/or electronically.

Priority: Assist member library directors in learning techniques necessary to communicate directly and frequently with county and municipal governments.

Activity1: Develop and/or update individual aids to be used in presentations to government officials.

Activity 2: Assist member library directors in becoming public speakers.

Activity 3: Include government officials in discussions of service priorities within each county.

Priority: Raise awareness of library issues and the importance of library services in the general public and county and municipal governing bodies.

Activity1: Continue to produce the *Shhhout about libraries* newsletter highlighting the activities of Winnefox member libraries and the system.



Wisconsin Department of Public Instruction
LIBRARY SYSTEM PLAN
PI-2446 (Rev. 09/01)

INSTRUCTIONS: Submit by **OCTOBER 15, 2002**, to:
WISCONSIN DEPARTMENT OF PUBLIC INSTRUCTION
DIVISION FOR LIBRARIES, TECHNOLOGY,
AND COMMUNITY LEARNING
P.O. BOX 7841
MADISON, WI 53707-7841

**Wisconsin Department of Public Instruction
Division for Libraries, Technology, and Community Learning
Annual Public Library System Plan and Certification of Intent to Comply
For Calendar Year 2003**

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Wimiefox Library System

SYSTEM PLAN

Describe demographic, economic, and other facts about your system that influenced the development of this and other system plans:

The primary economic impact affecting this plan is the need to cut services due to reduced state funding for library systems. Support services in consulting, web services development and training are being reduced due to the elimination of two positions. Enrichment grants, which in the past have assisted member libraries to improve existing services and establish new ones, have been reduced. 2003 will see the growth of a dialogue between member libraries, member counties, and the system to explore alternatives for funding basic services. In a climate where counties and municipalities are already providing maximum support to member libraries, this will be difficult.

Winnefox provides support to libraries of widely varying size. While the majority of Winnefox libraries are located in communities of less than 3,000, we also serve two large metropolitan libraries and four medium size libraries. We are challenged to not only assist our small libraries in providing services normally found only in large communities, but also to provide our larger libraries with services sufficient to keep them interested in system membership. In order to provide the greatest good to all, Winnefox provides services that are a benefit to any size library such as printing and graphics, marketing and public relations assistance, electronic infrastructure support, and electronic resources.

Though the population of all counties continues to be predominately white, all report increasing numbers of Hispanics. More than 10% of the students in the Menasha public schools in Winnebago County, for example, consider English to be their second language. The 2000 census confirmed large increases in Spanish speaking individuals in rural Marquette and Waushara counties as well. The growth of new ethnic populations is causing our membership to examine what they are doing to serve those for whom English is a second language, or for whom reading is not a traditional family value.

All counties continue to post population growth of at least 3%. Many retirees are moving into the rural counties from urban areas bringing differing expectations of service. They are used to the resources available at urban libraries. The fact that the population growth is outside of municipalities that support libraries will have a significant impact on the direction of county funding for libraries.

Describe significant needs and problems that influenced the development of this and other system plans.

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The most significant needs within Winnefox include increased electronic resource development, achieving 100% member library participation within Winnefox Automated Library Services (WALS), assisting member libraries in serving emerging new readers, and assisting libraries in the development of effective boards. Member library directors as well as trustees consistently mention electronic service development as a major priority. Electronic services increase the opportunity for rural libraries to offer services on a par with urban libraries. This not only helps them meet the expectations of new-comers from urban areas, but also opens new opportunities for long time residents. At the same time, all libraries, large and small, must keep up with the demands of an increasingly sophisticated information seeking public. Hand in hand with the opportunities of electronic services are the needs for increased staff training and funding for equipment and resources,

As 2002 draws to a close, 27 of our 30 member libraries are either automated with the Winnefox Automated Library Service (WALS) or have plans to do so in 2003; a major addition in 2003 will be the Fond du Lac Public Library. Bringing new libraries on line while serving the needs of existing WALS members has been a challenge for Winnefox, WALS associate members have requested greater technical support and Winnefox is attempting to meet this request with greater efficiencies to serve both WALS members and other Winnefox member libraries. All libraries continue to add computers, expand public Internet access, and search for new ways to serve the public.

The influx of new ethnic populations coupled with the traditional role of Winnefox members of encouraging reading has focused increased attention on emerging new readers. Much attention will be given to establishing and strengthening services to those for whom English is a second language.

The Winnefox system, as well as our member libraries, has always been blessed with caring, committed trustees. The ever-increasing competition for support among public institutions is causing Winnefox to search for new ways to increase our support to trustees. Workshops are carried out in partnership with the Outagamie Waupaca Library System for the benefit of trustees and are very well attended. Trustee Tale, a quarterly newsletter produced by the system has been very well received and is now being distributed to other systems. The Director and Assistant Director are asked to provide consulting to individual boards on a frequent basis. Meeting the needs of trustees will continue to be a major concern of Winnefox in 2003,

Describe the planning environment and process under which this and other system plans were developed. (List additional system planning documents with the period covered and file any planning documents which have not previously been provided to the division.)

Coordination, of long range planning for Winnefox is primarily the responsibility of the Director and Assistant Director. Professional staff from the resource library as well as the directors of member libraries play a major role. Activities in 2002 included an annual system wide planning meeting in January and regular meetings of the Library Advisory Committees (LAC) in each county,

The bulk of planning is carried out at LAC meetings, LACs are organized by county and are comprised of the library directors in each county. Each LAC meets several times each year with county board representatives in each county. Meetings between LACs and county board members are increasing. In Green Lake County, for example, the LAC reports to the Agriculture, Education, and Extension Committee monthly.

Multi-type planning is done in association with the Fox Valley Library Council (FVLC) and the Outagamie Waupaca Library System (OWLS) with the participation of many system and member library staff members. The FVLC Five Year Plan was updated in 2001 and is attached, FVLC is currently in the process of completely revising its plan of service and structure. WLS and OWLS recognize common goals and concerns exist for the two systems. The WLS Assistant Director and the OWLS Assistant Director continue to meet to discuss mutual concerns and plan joint activities. This cooperation has resulted in several joint workshops for trustees with more collaboration expected in 2003

Evaluations of continuing education workshops, system staff visits to member libraries, library generated statistics, member library responses to special surveys, and general observations are elements contributing to our planning. System staff meets with other service providers regularly to discuss opportunities to serve users with special needs.

STATUTORY/SYSTEM R E Q U I R E M E N T S : ~ — ^

The following plan and compliance document provides assurance that your public library system intends to comply with all statutory requirements for public library systems for calendar year 2003. Indicate, with a check, your system's intent to comply with each system requirement and provide the requested information under each system requirement.

S.43.24(2) For a public library system to qualify for and maintain its eligibility for state aid under this section it shall ensure that all of the following are provided:

Membership Agreements

- (a) Written agreements to provide, to any resident of the system area, the same library services, on the same terms, that are provided to the residents of the municipality or county that established the member library, except for the group programming preference authorized under s. 43.15(4)(c)4, and to provide for the interlibrary loan of materials among all participating public libraries, as evidenced by agreements with those libraries.
- A copy of the agreement with a list of all members signing it will be provided to the division by January 15,

Resource Library Agreement

- (b) Backup reference, information, and interlibrary loan services from the system resource library, including the development of and access to specialized collections, as evidenced by a written agreement with that library.
- A signed copy of the resource agreement will be provided to the division by January 15,

STATUTORY/SYSTEM REQUIREMENTS

Reference Referral and Interlibrary Loan

E S. 43.24(2)(d) Referral or routing of reference and interlibrary loan requests from libraries within the system to libraries within and outside the system.

List ongoing activities related to this requirement:

§ Provide clearinghouse function for all member ILL requests

§ Maintain a shared database of member library bibliographic records and holdings

§ Maintain an information & referral service and database of human service programs and clubs & organizations in the Winnefox area

§ Winnefox Web Coordinator provides support, training and assistance at development of library web pages for web access to library information, electronic information resources, and community information.

§ Explore collaborative application for delivery of 211 services in conjunction with Information & Referral services.

§ Use WISCAT and WISCAT-ILL at the clearinghouse to promote interlibrary loan,

STATUTORY/SYSTEM REQUIREMENTS

Reference Referral and Interlibrary Loan (continued)

New or Priority activities relating to this requirement for the plan year;

See "Summary, Section 1: Technology"

STATUTORY/SYSTEM REQUIREMENTS

Inservice Training

- ☐ S. 43.24(2)(e) Inservice training for participating public library personnel and trustees.

List ongoing activities related to this requirement:

1. Provide regular workshops at varied locations around the system.
2. Provide one-on-one and small group training to directors and other member library staff as needed,
3. Survey member libraries regarding their training needs annually. ;
4. Provide information to member libraries regarding training/education activities available from other providers as this information becomes available.

Inservice Training (continued)

New or Priority activities relating to this requirement for the 2014 year:

See "Summary, Section III, Continuing Education and Consulting"

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Delivery and Communication

{•] S, 43.24(2)(fm) Electronic delivery of information and physical delivery of library materials to participating libraries.

List ongoing activities related to this requirement:

1. Provide three or five day per-wcek delivery to all member libraries.
2. Use fax and e-mail to answer mformation requests.
3. Continue 5-day per-wcck participation in (he statewide delivery service,
4. Increase administrative information available to system and member library staff and trustees by devel-oping an "extranet" for the system and member libraries
5. Continue to accept receipt of ILL requests via Email, WISCAT-ILL , OCLC, fax, phone or U.S. mail.
6. Continue publication of the Ides our monthly electronic newsmagazine aimed at training library staff in Internet use.

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Delivery and Communication

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3. Continue 5-day per-week participation in me statewide delivery service,
4. Increase administrative information available to system and member library staff and trustees by devel-oping an "extranet" for the system and member libraries
5. Continue to accept receipt of ILL requests via Email, WISCAT-ILL , OCLC, fax, phone or U.S. mail,
6. Continue publication of *the* Ides our monlhly electronic newsmagazine aimed at training library staff in Internet use,

Service Agreements

- [•] S. 43.24(2)(g) Service agreements with all adjacent library systems.
- [•] A copy of the agreement with adjacent systems with a list of all systems signing the agreement will be provided to the division by January 15.

Other Types of Libraries

- [•] S. 43.24(2)(L) Cooperation and continuous planning with other types of libraries in the system area which results in agreements with those libraries for the appropriate sharing of library resources to benefit the clientele of all libraries in the system area.
- [•] The system will have agreements with other types of libraries, or if the system participates in a cooperation agreement with a multitype organization to meet the purposes of this goal, there is established a clear link between the system and the individual members of the multitype organization. A copy of the agreement with a list of all signing libraries will be provided to the division by January 15.
- [•] Other types of libraries in the system area have had an opportunity to review and comment on the plan.

Library Technology and Resource Sharing Plan

- [•] S. 43.24(2)(m) Planning with the division and with participating public libraries and other types of libraries in the area in regard to library technology and the sharing of resources. By January 1, 2000, and every 5th January 1 thereafter, the public library system shall submit to the division a written plan for library technology and the sharing of resources.
- [•] Member public libraries and other types of libraries in the system area have had an opportunity to review and comment on the plan.
- [•] A copy of the written plan, including any revisions and amendments, for library technology and resource sharing is attached to this document,

STATUTORY/SYSTEM REQUIREMENTS

Professional Consultation

- [•] S. 43.24(2)(h) Professional consultation services to participating public libraries.

List onoina activities related to this requirement:

1. System staff visits new directors individually to provide a one-on-one orientation to system services.
2. System staff visits member library directors (primarily of smaller libraries) to provide consulting regard-ing budgeting, building expansion, long range planning, personnel issues or other professional concerns whenever requested.
3. System staff answers questions by telephone and e-mail as they are received, Staff will consult with out-side sources, such as DLTCCL or colleagues around the state, whenever necessary.
4. System staff promotes consulting services within the Winnefox Handbook for Directors and Trustees, system newsletters, and at meetings and workshops.
5. The Assistant Director and/or Director attends each county Library Advisory Committee (LAC) meeting with other staff attending as needed.
6. WALC staff and resource library staff visit member libraries and provide training in the use of the auto-mated system as needed,

STATUTORY/SYSTEM REQUIREMENTS /

Professional Consultation (continued)

New or priority activities relating to this requirement for the plan year:

See "Summary, Section III, Continuing Education and Consulting"

STATUTORY/SYSTEM REQUIREMENTS

Service to **Users** with Special Needs

1) S. 43.24(2)(k) Promotion and facilitation of library service to users with special needs.

List ongoing activities related to this requirement;

1. Continue to promote electronic information delivery from member libraries as a means to extend traditional library service to the homebound and those with special needs,
2. Continue to provide workshops and individual consulting to member libraries on topics related to services to users with special needs,
3. Continue to network with others throughout the state exchanging ideas and information regarding services to those with special needs.

NS. STATUTORY/SYSTEM REQUIREMENTS

Service to Users with Special Needs (continued)

New or priority activities related to this requirement for the plan year:

See "Summary, Section IV, Library Services to Special Users"

STATUTORY/SYSTEM REQUIREMENTS

Other Service Programs

S, 43.24(2)(i) Any other service programs designed to meet the needs of participating public libraries and the residents of the system area, as determined by the public library system board after consultation with participating public libraries,

List each "other" service programs individually with ongoing activities and new or priority activities for the plan year under each program. For instance, if the system provides a bookmobile service program, list ongoing activities and new or priority activities for the bookmobile program. (Do not lump miscellaneous activities under a single "other" program.)

Administration

W The system will not expend more than 20 percent of the state aid projected to be received in the plan year for administration.

Budget

E A copy of your public library system budget by service program category and fund source for the plan year (see attached guidelines) is attached.

CERTIFICATION

WE, **THE UNDERSIGNED, HEREBY CERTIFY** that to the best of our knowledge the information provided in this document and any attachments are true and correct, and that the system will be in full compliance with s. 43.24(2)(a) through s, 43.24(2)(m) of the Wisconsin Statutes for the year 2003.

System Director		Date Signed
System Board President		Date Signed
FOR DPI USE - LIBRARY SYSTEM PLAN APPROVAL		
Pursuant to Wisconsin Statutes, the plan contained herein is: Approved Provisionally Approved (See comments) J Disapproved (See comments)	Signature of DLTC Assistant Superintendent	Date Signed

Comments;

Public Library System 2003 Annual Program Budget

Program	2003 Public Library System Aid	System Aid Carryover and Interest Earned	Other State and Federal Library Program Funds	All Other Income	Total
<i>Technology, Reference and Interlibrary Loan*:</i>					
, WALIS	\$80,167.65	\$2,583.86		\$229,208.00	\$311,959.51
- Reference/ILL	\$229,834.75	27,407.73		\$30,549.86	\$267,792.34
4-					\$0.00
Program Total	\$310,002.40	\$9,991.59	\$0.00	\$259,757.86	\$579,751.85
<i>Continuing Education and Consulting Service*:</i>					
. Education & consulting	\$42,415.32	\$1,367.07			\$43,782.39
1.					\$0.00
Program Total	\$42,415.32	\$1,367.07	\$0.00	\$0.00	\$43,782.39
<i>Delivery Services</i>	\$72,300.62	\$2,330.30		\$9,488.00	\$84,118.92
<i>Library Services to Special Users</i>	\$18,756.86	\$604.55			\$19,361.41
<i>Library Collection Development</i>	356,923.35	\$1,834.68			\$58,758.03
<i>Direct Payment to Members for Nonresident Access</i>					\$0.00
<i>Direct Nonresident Access Payments Across System Borders</i>					\$0.00
<i>Library Services to Youth</i>	\$14,379.35	\$463.46			\$14,842.81
<i>Public information</i>	\$144,921.08	\$4,670.91		\$14,340.03	\$163,932.02
<i>Administration</i>	\$136,577.42	\$4,411.65		\$38,647.53	\$179,936.60
<i>Other System Programs:</i>					
. County Planning	\$33,913.76	\$1,093.06			\$35,006.82
, WCTS	\$1,422.71	\$45.85		\$128,008.01	\$129,476.57
- Service Enrichment	\$5,798.11	\$186.88		\$23,767.70	\$29,752.69
4-					\$0.00
Totals	\$837,710.98	\$27,000.00	\$0.00	\$474,009.13	\$1,338,720.11

* These programs may be divided into subprograms at the discretion of the system. If choosing not to use subprograms, enter amounts on line 1 only.